

## Personal Information

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Date of Birth: 03 November 1979

Nationality: South African

Marital Status: Married

Health: Excellent

Languages: English, Afrikaans

Drivers Licence: Code 8 EB

## Objective

Delivering ethical solutions, above expectations, driving internal and external loyalty as well as maintaining efficiencies so that institutional, social and personal wisdom continually improve, Unyielding integrity accompanied by a desire for ongoing education and current best practices correlate to highly professional associations and output of the highest order.

## Summary of Education

AWS Certified Solutions Architect – Associate: 2024

AWS Cloud Practitioner: 2018

Masterclass in Microsoft PowerBI: 2018

Introduction to Computer Science Using Python: 2018

W3Schools HTML, CSS, JavaScript: 2018

CompTIA Linux (Incomplete): 2016

CompTIA A+ Time Line: 2010

Int. recognised Hardware Technician's certification, achieved 78%.

Subjects / Modules:

CompTIA A+ Essentials, exam code 220-701, measures the necessary competencies of an entry-level IT professional. It tests for technical understanding of computer technology, networking and security, as well as communication skills and professionalism

CompTIA A+ Practical Application, exam code 220-702, an extension of the knowledge and skills identified in CompTIA A+ Essentials, with more of a "hands-on" orientation focused on scenarios in which troubleshooting and tools must be applied to resolve problems.

CompTIA Network+ Time Line: 2010

Int. recognised Network Technician's certification, achieved 86%.

Subjects / Modules:

CompTIA Network+ (2009 edition), covers network technologies, installation and configuration, media and topologies, management, and security.

BSc degree (incomplete) - Rhodes University Grahamstown Time Line: 1999-2001

Computer Science 2 built knowledge of 2nd & 3rd generation programming languages.

Subjects / Modules:

Maths 101, Maths 102, Comp. Science 101, Economics 101, Ancient Greek 1, Comp. Science 102, Philosophy Logic 101, Physics 101, Physics 102, Statistics 101, Computer Science 2

Selborne College, East London Time line: 1993-1997

Highest level attained: Matriculation Exemption

Accounting (HG) A, Mathematics (HG) B, Phys. Science (HG) C, Art (HG) B,

Afrikaans: 2nd Lang. (HG) C, English (HG) D

## Work Experience

### 1. The Go Company

Position: Software Engineer | Solutions Architect (April 2019 - present)

Key Performance Areas / Key Responsibilities: A founding technical member (Carrick ITS team -> became The Go Company) who followed his dream of a technological enabling future. Humble beginnings started with basic quality assurance for an external client's mobile application to production systems serving real companies across five SA industries over 7 years. A major client (Takealot) ramped up to a retainer. Assisting with their in-house HR Information System upgrade from Python 2 to 3 which we later took-over from them and still service and support to date. Workloads and resources are built and tested with Android Development Studio, VSCode, currently on PyCharm (IDEs) for our Django Python resources with a strong knowledge of the following Tools/frameworks/languages/etc - SQL, ERD Design, AWS (EC2, RDS, S3, Cloudfront), JavaScript, Bootstrap, GitHub, JIRA, REST APIs, MS PowerBI, PowerApps, PowerAutomate or Flows with SharePoint.

### 2. Carrick Wealth – (Division: Carrick ITS)

Position: Software Engineer (Jan 2018 – April 2019)

Key Performance Areas / Key Responsibilities: Built onto and improved the internal web application for Carrick Wealth, an investment firm based in Cape Town. As a Full stack (HTML, CSS, JS) Python software engineer I was heavily involved in building the client facing PowerBI dashboards and in-house PowerBI reports, embedded on a Django Python workload, included maintaining the data drawn from various global financial APIs and maintenance of AWS cloud infrastructure.

3. Donkerhoek Data:

Position: Software Support (October 2016-Dec 2017)

Key Performance Areas / Key Responsibilities: Resolve specific incoming queries of clients from varied industries (Farming and Wineries, Construction and Engineering, Transport and Hospitality to name a few) within; Payroll Administration software support and general staff management and IT advice, Farm Management Software support (unique farm management software for costing/allocation and analysis), WineSales Software support (unique wine-cellar oriented POS software), Hardware and clock systems support, software testing and client handling (telephone /face-to-face).

4. Ellies Electronics Cape:

Position: IT Support / IT Field Technician (November 2011 – May 2016)

Key Performance Areas / Key Responsibilities: in-house IT Support Technician, Neotel WiMax Field Service Tech, Field Service Support Tech and Neotel WiMax installation advisor and team leader by 2013

Position: Ellies Call Centre Department Manager (April 2012 – Dec 2015)

Key Performance Areas / Key Responsibilities: Supervising the Call Centre and training Call Centre staff, maintaining/assisting installations daily, administrative and IT Support, Business Reporting for top management, client handling/resolution, Sales, Back Orders, 2nd line support, after sales, scheduling and delegating tasks

Position: Ellies Operation Manager Assistant (February 2012 – June 2012)

Key Performance Areas / Key Responsibilities: Administration assistance, IT administration including back up, upgrading and reporting from SQL Server database for the Eskom and Ellies Renewable Energy Project

Position: Ellies Trade Store Manager (July 2015- May 2016)

Key Performance Areas / Key Responsibilities: Administration, support and sales assistance, shift scheduling and staff supervision, maintaining sales targets, stock taking, stock transfers, warehouse procedures and despatching, IT administration and support including SQL and financial reporting.

5. Crown Communications / Crown National Marketing t/a Advert on hold:

Position: Audio Technician/ Operations Manager (2005 - 2011)

Key Performance Areas / Key Responsibilities: Managing studio, files, artists and assets, Office and IT administration, Sound mastering, sourcing voice artists, voice-overs, mixing and recording (self and others), sales, support, invoicing and Book Keeping

6. Magra t/a Plastibox:

Position: CAD Technician (2004-2005)

Key Performance Areas / Key Responsibilities: 3D Packaging designer, CAD drawings and samples, basic draughtsman ARTIOS CAD, AUTOCAD, routine quality control sign-offs.

7. Banana Jam Café, Kenilworth, Cape Town – Waitron and Cocktail Barmen (2003)
8. Strandloper Café and Guidos Pizzeria in East London - Waiter (2002)
9. Travelled to UK (2002)

### **Additional Accomplishments**

Represented Rhodes University 1st Team Soccer (1999-2001) & Eastern Province University Soccer Team at USASA (2001)

Chosen to represent Selborne Primary and Selborne College at Brockhurst Preparatory School in Berkshire, England during 1992 (Student Exchange) & 1998 (Gap Tutor ) respectively.

### **Extra-Curricular Activities and character profile**

- I. Round Table NPO: Volunteer, Secretary in 2008 Time Line: 2004-2011 Region: Peninsula 77 Rondebosch, Cape Town
- II. Musical Band Member: Lead singer- Labyrinth (melodic art rock) Time Line: 2007-2009 Where: Cape Town /Stellenbosch
- III. Holiday Club Programme: Mentor and Music leader for holiday club for kids Time Line: 1994-1998 Where: Vincent Methodist Church, East London

### **Referees**

1. Duane Bufe (Managing Director, The Go Company)  
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2. Keith Thomas Lombard (CTO, The Go Company)  
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3. Mr Evert Smit (Managing Director, Donkerhoek Data)  
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4. Mr Kamile Abbas (Executive Sales Manager /Key accounts manager and former GM, Ellies Electronics) Contact Number: +27837078089 Email address: kamile.abbas@ellies.co.za
5. Mr Louw de Waal (Financial Director, Crown National Marketing/In Balance Group)  
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